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MedConnect Meeting Minutes
Denison Library Conference Room
June 14, 1994

Present:	Jenny Garcia	Sandy Arnesen	Jo Hall
	Pat Perry	Danette Berzins	Sara Katsh
	Marla Graber	Margaret Bandy	Kathy Artus
	Rick Forsman	Carole Hirschfield	Roz Dudden
	Carol Miller	Becky Berg	Vicki Milam
	Glenn Pflum	Amy Miller	Dodie Ownes

The next meeting is scheduled for Tuesday, August 16, 2 p.m. to 4 p.m. at Denison. If there are problems parking FREE in the new garage at 11th and Colorado, please contact Marla.

The MedConnect libraries met in executive session to discuss future plans. Rick distributed two handouts. Fuller minutes for this session will be available later.

Jo reported that the databases were up and that her mega-NEWPEX was working again -- with the elimination of serials and acquisitions. Rick told of plans to move our PaperChase/CD-ROM database configuration to a file-server-based, CD+, shared licensing arrangement with other CARL libraries. Pricing is not firm; so implications for MedConnect libraries is still unknown. But MedConnect libraries are being considered in the planning. Vicki distributed a CARL report noting both open and closed CARL problems. Sandy announced that she would be repeating the Bib Maint training at NJH on 6/17; she and Carole will do Circ training at NJH on 6/30; she and Jo are prepared to begin serials cataloging for the libraries. She distributed a new form for serials records and asked libraries to copy title page and publishing info for each title.

Jenny (DML) reported that their new computers have been delayed and that the grant to add Pres-Aurora as a branch is being reviewed. Glenn (DGH) is hopeful that they will be connected to U.S. West by the end of the month and that Terry Parks will complete the CARL connection by June 30. The Library is moving in mid-July. Becky (CHD) reported that they are ready to catalog serials. Kathy (SWM) reported that all is O.K. at Swedish. Roz (NJH) reported that the 6/1 open house was a great success; they have been putting their cataloging in SAVE for 8 weeks now and are eager to be on the overnight load. Sara (AORN) reported that both the extra port and the internet connection were cut from her budget. She will be changing her blank branch to LIBR. Danette (LMC) reported that they are waiting for their new director to arrive and that they are using Uncover. She asked about the Library News file. Margaret (SJD) reported that she wants to add a 4th port; she has moved one dumb terminal to a PC; and that she will begin serials cataloging soon. Pat (PMH) reported that she is cataloging; the Ps and Os display problem has been solved; and that she still doesn't have her refund from U.S. West.

Dodie introduced Amy Miller, Vice-President for Computing and Database Services, who joined CARL 5/1 and is responsible for coordinating both the CARL and the CSI machines. Amy described her goals for the year ahead including offering libraries a gateway to the internet.

Dodie has questions about the DGH modem and line speed. Roz confirmed the line as a 9.6 digital line; so the modems should be O.K. Denison's SERHOLD test tape has been sent to NLM. Roz will present at the CARL Users Meeting in Baltimore in October. Dodie reported that she hopes to have NJH on the overnight load tonight; she's still working on the menus of the Library News files. Dodie explained that she is working with George M. to get Alliance permission to bring up the new hospitals on C400.6 and that she will switch the new MedConnect libraries to a straight newpex soon. Dodie will leave for ALA next Wednesday.

Roz has renewed her request to BCR for barcode readers and will push to spend grant money by the end of the summer. She has reviewed the Swedish networking proposal from DTI with Lisa and decided to proceed. DTI's quotation is \$4,000 to connect the SWM LAN to CARL. Each institution will have the option to contract separately with DTI for this service.

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Migrating Off the CARL Online System: Deciding Factors

Unacceptable performance of the present system software:

1. UCHSC joined CARL and began using the online system five years ago. Functionality has not been delivered as promised, especially:
 - a. completion of all basic circulation functions, esp. reserves
 - b. completion of all necessary bindery functions
2. The existing software is not stable and reliable. While not apparent to casual users of the system, library staff are aware of serious and erratic problems:
 - a. records which are retrievable one day may be inaccessible the next
 - b. data may migrate unpredictably, such as a book that is checked out by one user moving onto the record of another user
 - c. when software bugs are repaired, these repairs often cause older problems to recur so that staff has no confidence that problems are permanently resolved
 - d. records being loaded from the OCLC system are handled correctly one day but not the next day

Unacceptable resolution of problems reported to CARL Corporation:

1. Almost all CARL libraries are dissatisfied with lack of timely resolution of reported problems. The addition of databases for hospital libraries has been delayed a full year, for example.
2. Lack of prompt resolution has terrible impact on essential services, such as availability of PaperChase for database searching. One reported error in the gateway to PaperChase remains unfixed over a year later.
3. Staff in all CARL libraries experience considerable frustration and have little confidence in the Corporation's service personnel.

Unacceptable delays in software enhancements by CARL Corporation:

1. The Corporation is far behind the annual list of projects which it has promised to deliver for enhanced functionality. Over 100 separate items from the current Master Service Agreement must be rolled over and rescheduled for next year.

2. The CARL online system software lacks basic functionality provided by other vendors in the marketplace, and development efforts to date are not effective in closing that gap. Consequently, CARL libraries are always working with a poorer system than the state-of-the-art.
3. In the past two years the Corporation has developed two new releases of Circulation software, each time claiming these new products would fix old problems and offer new functions. The first release created major problems for most libraries, to the extent that the Corporation has ceased trying to repair it and has concentrated all attention on the newest release. Numerous CARL libraries began testing the newest release over the winter, but it has proven unsatisfactory and testing has been suspended.

Examples of impact/decisions at other CARL libraries:

*Innov Interfaces
Law*

1. The Boulder libraries have contracted with a new system vendor after a new release of Circulation software created disastrous problems and the Corporation was unresponsive in correcting the problems. Boulder has been forced to create a local reserve system and has lost tens of thousands of dollars in uncollectible overdue and lost book fines.
2. The Auraria Library has been struggling for over a year to use the Acquisitions software for book purchasing, but has decided it must purchase a stand-alone system from another vendor for the coming year. The financial integrity of the CARL system software is unreliable, hence library records of expenditures and encumbrances are questionable. *no \$ red. stuff & hrs.*
3. The hospital libraries have experienced repeated delays in the creation of their databases and release of functional software.
4. Other libraries using CARL Corporation software on clone systems have contracted with new vendors. These former CARL libraries include a number in Colorado and Arizona State University. The University of Maryland installation of CARL software is 36 months behind schedule.

CARL REPORT
6/14/94

OPEN PROBLEMS

Monthly cleanup of title index:

Either hasn't been run or isn't working. Therefore, orphaned titles are remaining in the database.

Indexing problems:

6th in queue for database re-indexing which is greatly needed. Problems with tildes and with individual access points on records not working will not be solved until the re-indexing is completed.

Reports:

Already programmed reports can be obtained fairly quickly. Any other reports are practically hopeless.

C400 implementation:

Originally scheduled for November. Re-scheduled for February. Serious problems with reserves has halted progress on implementing any sites.

CLOSED PROBLEMS

SALS:

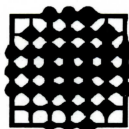
Problems with the mega-newpex menu have been solved, but only by removing access to Serials and Acquisitions.

PAC:

Request for suppression of specified MARC fields with be fulfilled with the next PAC release. Programming has been completed.

NLM TAPE FOR SERHOLD UPDATE:

Has been produced by CARL and forwarded to NLM for testing.



National Jewish Center
for Immunology and
Respiratory Medicine

1400 Jackson Street
Denver, Colorado 80206
Gerald Tucker Memorial
Medical Library

VOICE: 303/398-1483
FAX: 303/270-2149
Internet: rfd10@csn.org

FAX COVER SHEET

TO: MedConnect Libraries, grant and non-grant libraries
AORN Sara Katsh
Childrens Becky Berg
Denver General Glen Pflum
Denver Medical Jenny Garcia
Lutheran Danette Berzins
Porter Pat Perry
St. Joseph Margaret Bandy
Swedish Lisa Traditi
UCHSC Marla Graber

FROM: Rosalind F. Dudden - National Jewish

DATE: June 28, 1994

Number of Pages to Follow: — 3 —

Content of Transmission:

- 1. DTI Proposal for LAN Connection**
- 2. Bar Code Reader Cost estimate 6/20/94**
- 3. Bar Code Reader order specification form**

1. As promised at the MedConnect Libraries meeting, here is a copy of the DTI proposal for consultation on setting up a LAN connection to CARL. Lisa will be keeping us informed as to her progress. Any MedConnect Library that is not planning to use Internet as an access point may be interested in contracting with DTI to establish such a connection. The five grant libraries (SWM, SJD, NJH, PMH, LMC) that have it budgeted can charge it back to the grant. Please keep myself and Marla informed if you decide to do this, grant or non-grant.

2. Bar Code reader estimates: This is Jim's response to the 5 libraries that submitted forms. If you can get the order in this week you would save \$26. Any library that did not send in their form can still order this week based on these prices but must also send in the order specification form as well. This price and service by BCR is not tied to the grant. Any library can order. Grant libraries that have it budgeted can charge it to the grant.

PROPOSAL
for
Telecommunications and LAN Networking to CARL
May 9, 1994

DTI Computer Systems, Inc. proposes to connect the LAN at the Swedish Medical Center Library to the CARL system via the current link to the CU Health Sciences Library in order to allow workstations connected to the LAN to search CARL.

Following is an estimate of cost for the consulting:

Phase I, Research what is necessary to make the connection at Swedish Medical Center
At end of Phase I, prototype system will be developed.

Phase II, Connect the LAN at Swedish to CARL and train staff to use the system.

Phase III, Develop a Plan to connect the rest of the participating hospital library LAN's to CARL

COST: **\$4,000**

The project would start on May 23, 1994 and be completed by July 31, 1994. The completion date is flexible due to the need to order hardware or software.

Prices quoted includes design, connecting and system documentation and follow-up support for 90 days following completion.

GENERAL CONSIDERATIONS

DTI would train designated staff to fully use the system. Additional training may be provided at the hourly rate of \$75.00. Expenses for any travel and associated costs required by the libraries to assist with installation or training at other sites would be covered by the libraries and billed at actual cost. Any additional expenses, such as purchase of software, hardware, or other utilities would be billed at actual cost when incurred, with prior approval from the libraries.

Services and project expenses would be invoiced for work completed. DTI would consider other payment plans.

Any variations from this proposal that may result in additional charges would be reviewed with the libraries before proceeding with work.

Installation. The installation process would be written to assist the libraries. DTI would need access to the LAN at the Swedish Medical Library and may need to bring the LAN down for a specified period of time in order to install hardware and software. Additionally DTI would need access to any of the telecommunications equipment providing access to CARL.

Final Testing and Modifications. DTI recommends that the Swedish Medical Center Library thoroughly test the connection.

Future Recommendations. Based upon the design at Swedish Medical Center Library, DTI would develop cost proposals for each of the other libraries wanting to be connected.

BCR

BIBLIOGRAPHICAL CENTER FOR RESEARCH

14394 East Evans Avenue • Aurora, Colorado 80014-1478 (303) 751-6277

June 20, 1994

Ms. Roz Dudden FAX 270-2149
National Jewish Center
for Immunology and Respiratory Medicine
1400 Jackson Street
Denver, CO 80206

Dear Roz:

Here are the specs you requested.

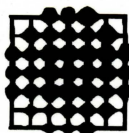
Please call me or Laura if you have any questions.

AORN Wyse 60	9710E-02 wedge, 055941 Wyse 50 cable kit, 1271A-01 wand, 583314 wand cable	\$567.00
National Jewish Wyse 50	"	"
National Jewish IBM PS/ValuePoint	9710E-02 wedge, 056944 PC Universal cable kit, 1271A-01 wand, 583314 wand cable	\$545.00
Lutheran Medical Center Compaq DeskPro 486	"	"
Porter Memorial Hospital DataStor 486	"	"
Denver General Hospital Compudyne 486	"	"

These prices are effective until July 1, 1994. After July 1, you
can expect a \$26.00 increase in both packages. Shipping and
handling is 2%.

Sincerely yours,

James Speed Hensinger, Manager
MicroSystems & Services
FAX 751-9787



National Jewish Center
for Immunology and
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December 7, 1993

Bar Code Readers

BCR sells Intermec Bar Code Readers.

Jim Hensinger has provided the following information. Intermec bar code readers are designed as mix and match components to allow for flexibility in adapting to the customers equipment. There are four pieces to a bar code reader;

1. A "wedge." A wedge is a black box that has the smarts for the bar code reader
2. A cable from the computer or dumb terminal's keyboard port to the wedge. This cable is dependent on the brand and model of the computer/terminal and it's keyboard connector.
3. The actual wand with a cable to the wedge.
4. A 100v power supply for the wedge. This item is often not necessary if the keyboard port can supply adequate power, but is dependent on the brand and model of the computer/terminal and it's keyboard connector.

For a quote, BCR needs the brand and model of your computer.

Please fill out the form below and return a copy to Jim Hensinger at BCR and to Roz Dudden at National Jewish.

Name: _____

Institution: _____

Address: _____

Telephone: _____

Computer or terminal that will have the Bar Code reader attached (if planning to buy more than one, please use two forms)

Type: Computer Dumb Terminal

Brand: _____

Model: _____